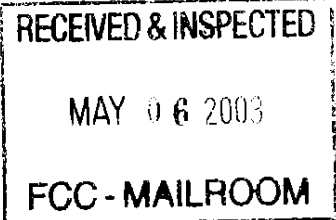


April 25, 2003

DOCKET FILE COPY ORIGINAL



Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington D.C. 20554

Continued

MAY 14 2003

Distribution Center

Ref: CG Docket no. 02-278  
Rules and Regulations implementing the Telephone Consumer  
Protection Act of 1991

To whom it may concern:

I am an employee of Teleperformance USA in Streator, IL and have been working here for approximately six months as a telephone sales representative. First of all I live in a mid sized town where the job force has greatly dwindled due to the closing of some of the factories. I spent over six months unemployed and unable to find a job, when I did find a job they barely paid enough to keep clothing on my three year old son. Then I came to Teleperformance USA and now I'm starting to be able to pay off old debts (collection agency bills) and we now have a house that we rent and I can keep up with my bills. I realize that to some people telemarketers are just an annoying part of there day, but to us that do this job it is a way for us to earn our money and get away from welfare. At this point in time there are so many devices that stop telemarketing calls. So for those people that find us overwhelmingly annoying they can stop our calls. I realize that for some people they don't want to go through the hassle but for those same people do they want to have to support my family and the other families that depend on these jobs. I feel that those people that we do call and they tell us to get a real job they really need to take step back and look at the reality of our lives and where we live. I have no more education than a high school diploma yet I do plan to go back to school to get a college education. The only problem their is that I still have to work to maintain my household. I'm always considerate to those people that I'm calling because I realize that I'm interrupting their day. Yet in the same aspect they are so many people that treat us as if we are low lives because of our job. I have held many different types of job in my life so I know that any job where you have to deal with the public you will always have those type of people. I used be a

Not a final rec'd  
142 600 000

ot/

telemarketer about six years ago and things have changed greatly since then making thing harder on those single mothers and all other employees who are trying to make a honest living. With me working I pay for someone to watch my son, I buy groceries, I pay my bills so that someone else doesn't have to do these things for me. I wish that the world could see that no matter how much I incontinence them with my phone calls, I will incontinence them even more if I don't have a job. Because someone else will be paying more in taxes to support me and everyone else who's jobs that you are trying to jeopardize. I pray that you will in turn see that there are two sides to every coin and not just think about the consumers that it will help but also the employees that ruin.

Thank you for your full consideration on this topic,  
Christina Dennis  
1201 S. Vermillion St.  
Streator, IL 61364

①

DOCKET FILE COPY

RECEIVED & INSPECTED  
ORIGINAL

MAY 06 2003

FCC-MAILROOM

April 25th, 2003

Commissions Secretary  
Office Of The Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington D.C. 20554

Confirmed

MAY 07 2003

Distribution Center

0

Ref: CG Docket No. 02-278

Rules and Regulations Implementing  
the Telephone Consumer Protection  
Act of 1991

I work for Teleperformance USA  
in Oak Brook, Illinois inside of  
a call center activating credit  
cards and offering consumer  
protection and creditcard protection  
plans, (my title: T.S.R. + C.S.R.

Associate), working numerous programs

I really love my job because they  
adopted me from the unemployment  
rolls when my benefits were on the

verge of running out since September  
11th mass lay-off from my Collections

job, yet they are still functioning,  
but the companies I

(over) (3pgs.)

No. of Copies rec'd  
DIG/ARCOE

011

②

4/25/03

work for will be devastated and we, as well as, I will lose our livelihood, independence, homes apartments unemployment offices can, only take so much and our states are destroyed, economically, and is this the way to make a smaller government by straddling the states with multi-millions more unemployed, businesses unable to communicate and do transactions, to market their products that would, totally, destroy American business as we know it; our entire working class in this nation wiped out by federal legislation. Think of us working class citizens as an entire population of 8,000,000, 20,000,000 or 50,000,000. Jobless, homeless, schools shut down because tax money unavailable, and the creating of a monopoly on money. It's a terrorist act "called self destruction." It will eliminate Capitalism, Consumerism, Business Ventures & communications.

③

4/25/03

Can businesses survive without advertizing their products on T.V.'s or radios and not have a way to respond to the general public?

Terrorism can destroy us, but so can poverty, destitution, world jobless, and world homelessness. Businesses and Telemarketing have survived September 11th, 2001 terrorist attacks; are we, now, like a horse with a broken leg to be put out of its misery by a silver bullet which represents your vote for The National DNC List and Restrictions on Predictive Dialers. I, strongly support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the F.T.C. rules.

Thank You, for your  
Edwin J. Williams full consideration on this subject.  
5250 N. Sheridan Rd. - (Apt 101)  
Chicago, IL. 60640